



## NEWSLETTER

### *Practice Opening Hours*

The Poplars is now open from 8am-8pm Mon-Fri.  
Telephone access is available from 8am-6.30pm Mon-Fri.  
Appointments will be available from 8am-7.30pm  
Automated telephone appointments 24/7

## **SWINE FLU INFORMATION**

**NATIONAL ADVICE LINE AVAILABLE ON**

**0800 151 3513**

or

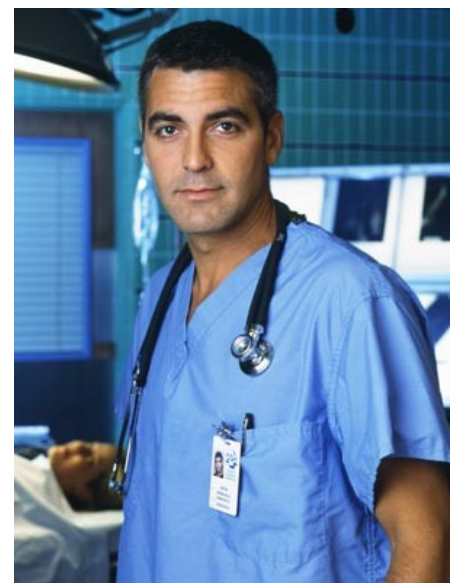
**[www.direct.gov.uk/swineflu](http://www.direct.gov.uk/swineflu)**

## **NEW GPs AT THE POPLARS MEDICAL CENTRE**

The practice is pleased to introduce **2 FULL TIME DOCTORS**—Dr Ross Wentworth & Dr Miranda Flook, who will commence at The Poplars in August.

They will replace Dr Twigden and Dr Pramanik who will both become partners at practices outside the Salford area.

This will mean The Poplars Medical Centre will be offering **54 GP clinics a week**, which is a significant increase from the 41 GP clinics a week provided in 2006 and highlights our commitment to quality GP services.



## **PATIENT SATISFACTION SURVEY**

Thank you to all those patients who took time to complete the annual Patient Satisfaction Survey in January 2009.

We value your feedback.

Issues raised were:

- Opening Hours
- GP access/appointments
- Telephone access

*Since January we have improved our opening hours to 8am—8pm weekdays, have created an additional 4 female GP clinics a week and installed a new telephone system which we hope in time will improve telephone access.*

***AGAIN, TO ENSURE THAT YOU CAN USE THE AUTOMATED 24/7 TELEPHONE APPOINTMENT SYSTEM PLEASE CHECK THAT WE HAVE YOUR CURRENT PHONE NUMBER AT THE RECEPTION DESK.***

## **DR FORMAN'S THANKS**

Dr Forman was deeply touched by the warm wishes, cards and gifts he received from so many patients.

He would like to extend a big "thank you " to you all

## **SUMMER IS HERE**

The sun has finally got his hat on!  
Remember to protect your skin with factor SPF30+ sunblock to reduce The risk of skin cancers



## **NEW PRACTICE**

The "new practice" referred to in April's newsletter will now be sited in a disused pub in Irlams O'th Height and will have a contract to provide services for patients for up to 5 years pending review.

## **ON-LINE REPEAT PRESCRIPTION REQUESTS**

*You can now request your repeat medication via our website by clicking on " order repeat medication "*

*on [www.thepoplarsmedicalcentre.co.uk](http://www.thepoplarsmedicalcentre.co.uk)*